

By signing this Rental Agreement, I wish to confirm our contract with 13588386 Canada INC / Runamok Amusements. I have read and understood the following terms, and I have legal authorization to sign for Customer / Business stated above and/or will be personally responsible myself. Any adjustments must be approved and signed by a Runamok event coordinator.

Book Your Date -

To confirm your booking, please read, sign and return the rental agreement within 24 hours. Full payment is due upon booking. If you prefer, we can accept a non-refundable deposit of 25% now and the remaining balance at least 14 business days before the event. We do not have a fax machine so please return the signed rental agreement via email (scan to PDF), or cell phone picture.

Payment -

We accept cash, certified cheques, company cheques, e-transfers, credit cards (credit card payments require a 3.5% service convenience fee). Please make cheques payable to 13588386 Canada INC / Runamok Amusements. Please send E-transfers to Caincanning@Gmail.com

NFS cheques, bogus credit card numbers or non-payment for any reason are subject to an additional \$100 surcharge plus any costs we may incur to collect payment. Interest will be calculated at a rate of 24% per annum on all outstanding balances.

Delivery -

We will call the number on file upon arrival at the event location. Please greet us outside and direct us to set up area. Please reserve parking space for our trucks close to the set up area for delivery **and** pick up. **Read your rental agreement carefully.** Customer is responsible to ensure all information is correct. Additional charges will apply if our delivery trucks are sent to the wrong address or at the wrong time or date.

Set Up -

We will arrive between 1 and 1.5 hours before your event starts unless other arrangements are made. Equipment is set up, cleaned and tested before the event and does not cut into your rental time. Our crew must be able to drive right up to the setup area to unload and reload. Please inform us at time of booking if there will be any steps, stairs, elevators, obstacles, paths, gates, corridors, loading docks, doors or walking distance to set up area. Set up fees are subject to change based on difficulty of setup. For setups inside buildings, please have the custodian available to remove the partition bar between the double doors if necessary. Choose a permanent location for inflatables; Once they are set up, they can not be moved (or additional fees will apply). Customer is responsible to ensure our equipment will fit into the setup space. Please see our website for space requirements for each item. Please contact us if you would like to schedule a site visit or discuss the set up space.

Equipment -

In the rare occurrence that the rental item ordered is unfit for delivery upon the day of your event, Runamok Amusements will send a substitute item with similarities.

Surface -

Grass is ideal! We can also set up on pavement, cement and indoor floors (not sand, dirt or gravel). Our stakes go up to 24" into the ground to secure inflatables. Please ensure the area is clear of debris such as: sticks, pebbles, animal waste, grass clippings. The customer is responsible to communicate if there are underground wires, pipes, sprinklers, overhead wires or branches at the set up

location. For hard surfaces please sweep the area clean **before** we arrive. Please inform us at time of booking if inflatables are going to be on a hard surface so we can bring a hard surface set up kit (we don't carry it with us otherwise).

Operators -

We provide trained operators for the inflatables to ensure all safety rules are being followed for public events. We are not a babysitting service (guardians must stay with children). For large events, please provide volunteers to assist our operators with crowd control, monitoring the line-ups, taking tickets and washroom breaks. Our operators are entitled to the following break schedule: 15 minutes (3 to 4 hour events), 30 minutes (4 to 6 hours), 60 minutes (over 6 hours). **Please provide replacement operators during these breaks or the equipment may need to shut down for short periods.**

Volunteers to Operate Games -

Please provide volunteers to operate carnival games, dunk tank and concession machines. We will train your volunteers on the safety rules. Volunteers must be of minimum age of 16 years. To keep our prices low, we do charge for missing or broken game pieces so please choose responsible volunteers. We reserve the right to shut down any activity that is not being used properly or safely.

Power Requirements -

We can provide commercial grade generators at a reasonable cost to power the inflatables. Generators must be ordered ahead of time as we do not bring them otherwise. If you prefer to use electricity, please provide dedicated electric outlets within 100' of the set up area. We provide free extension cords. Only one blower can be plugged into a dedicated circuit or else the breaker will trip. Some inflatables require multiple dedicated circuits. Please ensure the building custodian will be available for the entire event to unlock the breaker room doors and reset the breakers in case they get tripped. Older buildings may not be able to support the electrical needs of our large inflatables. Do not rely on personal generators as they are not powerful enough for our large inflatables. If you do provide your own generators, please ensure you have a person on site the entire event who can start, troubleshoot and refill them with gas. **Our employees are not allowed to operate your generators.**

Weather Policy -

We are not able to set up or operate during rain, electric storms or wind gusts over 25 km per hour. If severe weather moves in during the event, we will need to shut down (payment is non-refundable at this point). If the rain clears up, we can re-inflate the unit, dry it off and the children can resume playing. If our inflatables do get wet, we will require a drying fee. This will help cover some of the labour cost of setting them up the next day and drying them. In heat above 25 Degrees Celsius, the vinyl material of the inflatable may become hot if in direct sunlight; please be aware of this possibility. Events taking place in the month of June are encouraged to have an alternative, indoor location in case of rain or wind. This will ensure we are set up on the date of your event, as postponing is often impossible during this short busy season.

Cancellation -

If you must reschedule due to rain or wind gusts over 25 km per hour, please do so the day prior to your event and your deposit will be transferred to a new date based on availability. If the weather is unsuitable for the safe operation of the inflatables, Runamok Amusements and the customer will mutually agree to postpone to a new date (based on availability). Postponement requests due to weather can be submitted up to 24 hours before the event. **If the crew has already left the warehouse for the event, full payment is due. Cancellations for any other reason require full payment.**

Rebooking/postponement -

We can offer one postponement per event if other criteria are met. Postponements will be given at a first come first serve basis. Please note that we are very busy in June, and typically cannot offer a new date within this same month. We will try our best to move indoors or shift the event timing around (if mutually agreed upon) to avoid inclement weather. If by rare chance the second date also

gets rained out, we cannot guarantee a third date, but will do everything in our power to make the day a success (unless other arrangements have been made and added to the the event notes).

Concession Machines -

Please remove all food debris and wipe with damp cloth so the machines look clean. We will sanitize them back at the warehouse. Please do not use Windex on the popcorn machine as it permanently fogs up the glass. If you prefer, you can just pay the cleaning fee and we will clean them for you.

Malfunctioning Equipment -

On the off chance that equipment is not working properly, please call us immediately. We will talk you through the problem or bring you substitute items. We do not offer refunds after the fact if we were not informed.

Face Paint, Balloons, and Tape -

We discourage face paint on inflatables because it may rub off on the vinyl and stains other children's clothes. Please ask children to get their faces painted AFTER they play in the inflatables. If face paint does get on the inflatables, there will be a cleaning fee. Silly String is not allowed on inflatables as it chemically and permanently bonds to the vinyl. We discourage the use of Balloons inside the inflatable to avoid a cleaning fee. **Please do not use tape on our inflatables; this will result in a cleaning and /or damage fee.** If a small tear occurs, please notify us and we will use the proper material to patch the tear.

Attorney Fees -

Unless due to the negligence of 13588386 Canada INC/ Runamok Amusements. Should Runamok Amusements find it necessary to employ the services of an attorney, in order to enforce any of the obligations on behalf of the client, the client shall be bound to pay an amount equal to 100% of the attorney fees and any additional judicial fees.

Final -

We are fully insured by Special Risk Insurance Managers under policy #SR07333 and licensed in Ontario by the Technical Standards and Safety Authority (TSSA) under license number ADL2645. Our insurance company requires that the person renting our equipment and services sign this waiver to protect our employees and to reduce and deter frivolous claims. In signing this confirmation letter, I acknowledge that there can be risks involved. Unless due to the negligence of 13588386 Canada Inc/ Runamok Amusements. I will release, waive and hold harmless 13588386 Canada INC/ Runamok Amusements. and any employees in the event of any injury to any person or property with regard to the usage and/or operation of the equipment from 13588386 Canada INC/ Runamok.

EVENT DATE: 06/11/2026

INVOICE NUMBER: **BALANCE DUE: \$**

Please provide a credit card number for a 25% refundable security deposit.

CREDIT CARD #: _____ **EXP** _____ **CCV** _____ **(3 DIGITS ON BACK OF CARD NEAR SIGNATURE)**

13588386 Canada INC / Runamok HST NUMBER 757774906 RT0001

ACCEPTANCE OF TERMS, PLEASE SIGN BELOW:

NAME: _____ **DATE:** _____

SIGNATURE _____

Please be aware that bookings are not confirmed until we receive both the signed rental agreement and payment of 25% deposit.

We are not able to hold tentative or verbal bookings and they may be given away without notice.