

By signing this Rental Agreement, I wish to confirm our contract with Runamok Amusements Inc. I have read and understood the following terms, and I have legal authorization to sign for {`$customerInfo.busname`}.

Book Your Date

To confirm your booking, please read, sign and return the rental agreement within 24 hours. Full payment is due upon booking. If you prefer, we can accept a non-refundable deposit of 25% now and the remaining balance at least 14 business days before the event. We do not have a fax machine so please return the signed rental agreement via email (scan to PDF), or cell phone picture.

Payment

We accept cash, certified cheques, company cheques, e-transfers, credit cards (credit card payments require a 3.5% service convenience fee). Please make cheques payable to Runamok Amusements. NFS cheques, bogus credit card numbers or non-payment for any reason are subject to an additional \$100 surcharge plus any costs we may incur to collect payment. Interest will be calculated at a rate of 24% per annum on all outstanding balances.

Delivery

We will call your cell phone upon arrival. Please greet us outside and direct us to set up area. Please reserve parking space for our trucks close to set up area for delivery **and** pick up. Read your rental agreement carefully. Customer is responsible to ensure all information is correct. Additional charges will apply if our delivery trucks are sent to the wrong address or at the wrong time or date.

Set Up

We will arrive between 1 and 1.5 hours before your event starts unless other arrangements are made. Equipment is setup, cleaned and tested before event and does not cut into your rental time. Our crew must be able to drive right up to the setup area to unload and reload. Please inform us at time of booking if there will be any steps, stairs, elevators, obstacles, paths, gates, corridors, loading docks, doors or walking distance to set up area. Set up fees are subject to change based on difficulty of setup. For setups inside buildings, please have the custodian available to remove the partition bar between the double doors if necessary. Choose a permanent location for inflatables. Once they are set up, they can not be moved (or additional fees will apply). Customer is responsible to ensure our equipment will fit into setup space. Please see our website for space requirements for each item.

Surface

Grass is ideal! We can also set up on pavement, cement and indoor floors (not sand, dirt or gravel). Our stakes go up to 24" into the ground to secure inflatables. Please ensure area is clear of debris such as: sticks, pebbles, pet waste, grass clippings. Ensure there are no underground wires, pipes, sprinklers, overhead wires or branches. For hard surfaces please sweep area clean **before** we arrive. Please inform us at time of booking if inflatables are going to be on a hard surface so we can bring a hard surface set up kit (we don't carry it with us otherwise).

Operators

We provide trained operators for the inflatables to ensure all safety rules are being followed. We do not provide babysitting service (guardians must stay with children). For large events, please provide volunteers to assist our operators with crowd control, monitoring the line-ups, taking tickets and washroom breaks. Our operators will be entitled to the following break schedule: 15 minutes (3 to 4 hour events), 30 minutes (4 to 6 hours), 60 minutes (over 6 hours). Please provide replacement operators during these breaks or the equipment may need to shut down for short periods.

Volunteers to Operate Games

Please provide volunteers to operate carnival games, dunk tank and concession machines. We will train your volunteers on the safety rules. Volunteers must be minimum age of 16 years. To keep our prices low, we do charge for missing or broken game pieces so please choose responsible volunteers. We reserve the right to shut down any activity that is not being used properly or safely.

Power Requirements

We can provide commercial grade generators at a reasonable cost to power the inflatables. Generators must be ordered ahead of time as we do not bring them otherwise. If you prefer to use electricity, please provide dedicated electric outlets within 100' of set up area. We provide free extension cords. Only one blower can be plugged into a dedicated circuit or else the breaker will trip. Some inflatables require multiple dedicated circuits. Please ensure the building custodian will be available for the entire event to unlock the breaker room doors and reset the breakers in case they get tripped. Older buildings may not be able to support the electrical needs of our large inflatables. Do not rely on personal generators as they are not powerful enough for our large inflatables. If you do provide your own generators, please ensure you have a person on site the entire event who can start, troubleshoot and refill them with gas. Our employees are not allowed to operate your generators.

Weather Policy

We are not able to set up or operate during rain, electric storms or wind gust over 25 km per hour. We can still set up if forecast calls for a **chance** of light showers. If sever weather moves in during event, we will need to shut down (payment is non-refundable at this point). If the rain clears up, we can re-inflate the unit, dry it off and the children can resume playing. If our inflatables do get wet, we may require a drying fee. This will help cover some of the labour cost of setting them up the next day and drying them. We are not able to set up or operate during rain, electric storms or wind gust over 25 km per hour.

Cancellation

If you must reschedule due to rain or wind gusts over 25 km per hour, your deposit may be transferred to a new date. To get your rain credit, please call on the morning of the event before 9:00am. If the weather is unsuitable for the safe operation of the inflatables, Runamok Amusements and the customer will mutually agree to postpone to a new date (based on availability). If the crew has already left the warehouse for the event, full payment is due. Cancellations for any other reason require full payment please.

Customer Pickups from Our Warehouse

Please bring personal identification (driver's license) and credit card when picking up your items. We will help load them into your vehicle. Items that are returned late, wet, dirty, missing parts or damaged will incur additional fees. Inflatable rides may require a re-rolling fee if they are not rolled up properly. When equipment is returned, it will be check for quantity only. Repair and cleaning charges, if any, will be determined upon the detailed inspection of the equipment, at a later date. Customer agrees to properly stake down equipment and provide adult supervision at all times.

Concession Machines

Please remove all food debris and wipe with damp cloth so the machines look clean. We will sanitize them back at the warehouse. Please do not use Windex on popcorn machine as it permanently fogs up the glass. If you prefer, you can just pay the cleaning fee and we will clean them for you.

Malfunctioning Equipment

On the off chance that equipment is not working properly, please call us immediately. We will talk you through the problem or bring you substitute items. We do not offer refunds after the fact.

Face Paint

We discourage face paint on inflatables because it may rub off on the vinyl and stains other children's clothes. Please ask children to get their faces painted AFTER they play in the inflatables. If face paint does get on the inflatables, there will be a cleaning fee. Silly String is not allowed on inflatables as it chemically and permanently bonds to the vinyl.

Attorney Fees

Should Runamok Amusements find it necessary to employ the services of an attorney, in order to enforce any of the obligations on the part of the client, then the client shall be bound to pay an amount equal to 100% of the attorney fees and any additional judicial fees.

Final

We are fully insured with Bradley's Insurance under policy SGP401797 and licensed in Ontario by the Technical Standards and Safety Authority (TSSA) under license number ADL2645. Our insurance company requires that the person renting our equipment and services sign this waiver to protect our employees and to reduce and deter frivolous claims. In signing this confirmation letter, I acknowledge that there can be risks involved. I will release, waive and hold harmless Runamok Party Rentals Inc. and any employees in the event of any injury to any person or property with regard to the usage and/or operation of the equipment from Runamok Party Rentals Inc.

RUNAMOK PARTY RENTALS INC HST NUMBER 85504 9391 RT001

Please be aware that bookings are not confirmed until we receive both the signed rental agreement and payment of 25% deposit.

We are not able to hold tentative or verbal bookings and they may be given away without notice.